

North Shore Senior Center

Transportation Resource Guide



November 2014

Table of Contents

Community Index	4
Community Programs	7
Advocate Lutheran General Hospital – Courtesy Van Service	7
CJE SeniorLife Community Bus.....	8
CJE SeniorLife Medicar	9
Deerfield Senior & Disabled Subsidized Taxi Program	10
Des Plaines - Neighbors Helping Neighbors	11
Des Plaines Subsidized Taxi Program.....	11
Escorted Transportation Service Northwest.....	12
Evanston - Levy Senior Center Bus.....	13
Evanston Subsidized Taxi Program.....	14
Glenview - Helping Hands of Glenview.....	15
Highland Park - Senior Connector Free Bus.....	16
Lincolnwood Taxi Discount Coupons.....	17
Maine Township - Friends Indeed Serve & Help (FISH)	17
Maine Township Subsidized Taxicab Program - MaineLines	18
Moraine Township Door-to-Door Van Service.....	19
Moraine Township Taxi Coupon Program.....	20
Morton Grove Senior Cab Discount Coupons.....	21
New Trier Township Dial-A-Ride.....	22
New Trier Township Mobility Access	23
Niles Free Bus.....	24
North Shore Senior Center Escorted Transportation Service	25
Northbrook Subsidized Taxicab Program	26
Northfield Township Dial-A-Ride.....	27
Skokie Senior Transit for Area Residents (STAR)	28
West Deerfield Township - Going Places Transportation Program	29
West Deerfield Township Hospital Taxi Service.....	30
Regional Transportation Authority Programs	32
Fixed Route vs. ADA Paratransit	32
Ride Free Program for Low Income Seniors and Disabled Persons	33
Reduced Fare Program for All Seniors and Disabled Persons.....	33
RTA’s ADA Paratransit Services.....	34
Metra P-8 Accessible Service	34

Additional Resources 35
Medicaid Transportation35
Taxi Companies with Wheelchair Accessible Vehicles (WAV)35
American Cancer Society’s Transportation Assistance35
Other Related Services or Resources.....36

Please note that the listing of services in this guide may not be complete. Inclusion in this guide is not an endorsement; exclusion of any services does not imply disapproval. The specifics of any service are subject to change; please contact the service for the most current information.

Community Index

For geography served by The American Cancer Society Road to Recover Program and Regional Transportation Authority (RTA) Operators call or visit each agency's website. In some cases, a program listed may only cover a portion of the community, such as township programs where a community is divided between one or more townships.

Typically, unincorporated areas of a community are not eligible for programs funded by property or other taxes.

If your community or township isn't listed, call both your village and township to enquire about programs since many sponsor programs and are aware of volunteer transportation services serving their residents.

Deerfield

- Deerfield Senior & Disabled Subsidized Taxi Program
- Moraine Township Door-to-Door Van Service
- Moraine Township Taxi Coupon Program
- North Shore Senior Center Escorted Transportation Service
- West Deerfield Township Going Places Transportation Program
- West Deerfield Township Hospital Taxi Service

Des Plaines

- Advocate Lutheran General Hospital Courtesy Van Service
- Des Plaines - Neighbors Helping Neighbors
- Des Plaines Subsidized Taxi Program
- Escorted Transportation Service Northwest
- Maine Township - Friends Indeed Serve & Help (FISH)
- Maine Township Subsidized Taxicab Program

Evanston

- CJE SeniorLife Community Bus
- CJE SeniorLife Medicar Service
- Evanston - Levy Senior Center Bus
- Evanston Subsidized Taxicab Program
- North Shore Senior Center Escorted Transportation Service

Glencoe

- New Trier Township Dial-A-Ride
- New Trier Township Mobility Access
- North Shore Senior Center Escorted Transportation Service

Glenview

- Advocate Lutheran General Hospital Courtesy Van Service
- Glenview - Helping Hands of Glenview
- Maine Township - Friends Indeed Serve & Help (FISH)
- Maine Township Subsidized Taxicab Program
- New Trier Township Dial-A-Ride

- New Trier Township Mobility Access
- North Shore Senior Center Escorted Transportation Service
- Northfield Township Dial-A-Ride

Golf

- North Shore Senior Center Escorted Transportation Service

Highland Park

- Highland Park - Senior Connector Free Bus
- Moraine Township Door-to-Door Van Service
- Moraine Township Taxi Coupon Program
- North Shore Senior Center Escorted Transportation Service
- West Deerfield Township - Going Places Transportation Program
- West Deerfield Township Hospital Taxi Service

Highwood

- Moraine Township Door-to-Door Van Service
- Moraine Township Taxi Coupon Program
- North Shore Senior Center Escorted Transportation Service

Kenilworth

- New Trier Township Dial-A-Ride
- New Trier Township Mobility Access
- North Shore Senior Center Escorted Transportation Service

Lincolnwood

- CJE SeniorLife Community Bus
- CJE SeniorLife Medicar
- Lincolnwood Taxi Discount Coupons

Morton Grove

- Advocate Lutheran General Hospital Courtesy Van Service
- Maine Township - Friends Indeed Serve & Help (FISH)
- Maine Township Subsidized Taxicab Program
- Morton Grove Senior Cab Discount Coupons
- North Shore Senior Center Escorted Transportation Service

Niles

- Advocate Lutheran General Hospital Courtesy Van Service
- Maine Township - Friends Indeed Serve & Help (FISH)
- Maine Township Subsidized Taxicab Program
- Niles Free Bus
- North Shore Senior Center Escorted Transportation Service

Northbrook

- North Shore Senior Center Escorted Transportation Service
- Northfield Township Dial-A-Ride
- Northbrook Taxi Service for Senior Citizens and Disabled Persons

Northfield

- New Trier Township Dial-A-Ride
- New Trier Township Mobility Access
- North Shore Senior Center Escorted Transportation Service
- Northfield Township Dial-A-Ride

Park Ridge

- Advocate Lutheran General Hospital Courtesy Van Service
- Maine Township - Friends Indeed Serve & Help (FISH)
- Maine Township Subsidized Taxicab Program

Riverwoods

- West Deerfield Township – Going Places Transportation Program
- West Deerfield Township Hospital Taxi Service

Skokie

- CJE SeniorLife Community Bus
- CJE SeniorLife Mediacar Service
- North Shore Senior Center Escorted Transportation Service
- Skokie Senior Transit for Area Residents (STAR)

Wilmette

- New Trier Township Dial-A-Ride
- New Trier Township Mobility Access
- North Shore Senior Center Escorted Transportation Service

Winnetka

- New Trier Township Dial-A-Ride
- New Trier Township Mobility Access
- North Shore Senior Center Escorted Transportation Service

When reviewing program information, please keep the following in mind:

- Curb to Curb service means that the driver is not able to assist riders in boarding or exiting the vehicle.
- Wheelchair accessible means the vehicle has a lift for riders in a wheelchair.
- Hours listed under the Service Description are the hours for the transportation service itself and office hours for scheduling service or gathering information are listed under Contact Information or Scheduling Service.
- Hours of service are not listed for taxi programs since each taxi company has its own operating hours.
- Hours of service do not typically include holidays.
- Contact information is for the agency sponsoring the service and specific titles or department names are provided only when it was deemed necessary.
- For additional information and to confirm program details have not changed, contact the organization listed.
- If a listing states that registration in person is required but that is difficult, it's recommended that you contact the organization to discuss alternatives.

Community Programs

Advocate Lutheran General Hospital – Courtesy Van Service

Service Description

- Curb to Curb
- Medical appointments only
- Wheelchair accessible
- Monday-Friday, 7:00-5:00
- Service to and from riders home and the following locations:
 - Cancer Care Center at the Center for Advanced Care at 1700 Luther Lane in Park Ridge
 - Cardiovascular Risk Reduction Center at 8816 Dempster Street in Park Ridge
 - Comprehensive Outpatient Rehabilitation Facility in the Lutheran General FamilyCare Center at 9375 Church Street in Des Plaines
 - Nessel Pavilion at 1775 Ballard Road in Park Ridge
 - Patient Resource Center at 8820 W. Dempster Street in Niles

Eligibility

All Residents of:

- Des Plaines Glenview Harwood Heights
 - Morton Grove Mt Prospect Niles
 - Norridge Park Ridge Rosemont
- Chicago zip codes 60630, 31, 34, 41, 46, 48, and 66

Contact Information

- <http://www.advocatehealth.com/luth/visitorinformation>
- Courtesy Van Service: 855-664-7433

Registration Requirements

- None

Cost

- \$5 each way

Scheduling Service

- Call at least one business day in advance
- One week advance notice is recommended
- Call 855-664-7433, this line is answered 24/7

CJE SeniorLife Community Bus

Service Description

- Curb to Curb
- Wheelchair accessible
- Travel within geographic boundaries defined under Eligibility
- Pick up times begin at 10:30 a.m.
- Return trips scheduled no later than 2:30 p.m.

Eligibility

- Residents of the following communities age 60 or older: Evanston, Skokie, Lincolnwood and the north side of Chicago defined as
 - West to Pulaski (4000 West) and
 - South to Lawrence (4800 North)

Contact Information

- <http://cje.net/support-services/transportation/shalom-bus>
- For information or a registration form email: info@cje.net or call 773-508-1300

Registration Requirements

- Contact CJE for detailed information

Cost

- \$25 annual non-refundable fee
- Service is billed monthly
- \$7.50 per one way trip up to 5 miles
- \$9.50 per one way trip from 5-10 miles

Scheduling Service

- Call 773-508-1300
- Email: Transportation@cje.net
- Schedule at least five business days in advance

CJE SeniorLife Medicare

Service Description

- Door to Door, drivers can provide limited assistance to riders
- Wheelchair accessible
- Private pay or Medicaid reimbursement
- Medicaid reimburses for medical-related trips only
- Travel within geographic boundaries defined under Eligibility, for exceptions contact CJE
- Monday-Friday, 7:00-5:00
- Call CJE regarding weekends and trips over 20 miles

Eligibility

- Age 60 years or older
- Residents age 60 or older of the following communities: Evanston, Skokie, Lincolnwood and the north side of Chicago defined as
 - West to Pulaski (4000 West) and
 - South to Lawrence (4800 North)

Contact Information

- <http://cje.net/support-services/transportation/medicar>
- For information and registration form email: info@cje.net or call 773-508-1300

Registration Requirements

- Contact CJE for detailed information

Cost

- For private pay, \$40 base rate plus \$3 per mile each way
- No charge for companions

Scheduling Service

- Call 773-508-1300
- Email: Transportation@cje.net
- Schedule with as much advance notice as possible
- Medicaid recipients should call CJE before calling First Transit for approval

Deerfield Senior & Disabled Subsidized Taxi Program

Service Description

- Curb to Curb
- Coupon program
- Cost increases for service outside of Deerfield
- Not wheelchair accessible

Eligibility

- Village of Deerfield residents age 65 or older or any age with disabilities that create a hardship to drive.

Contact Information

- http://www.deerfield.il.us/residents/programs_regulations/subsidy_taxi_program.aspx
- <http://www.deerfield.il.us/residents/senior/transit.aspx>
- Village Manager's Office,
 - Deerfield Village Hall, 850 Waukegan Road in Deerfield
 - (847) 945-5000
 - Monday-Friday 8:00-4:30

Registration Requirements

- Call the number above about registration requirements.

Cost

- Within Deerfield and with coupon, one way fare is \$1
- Out-of-town trips, a coupon reduces the one way fare by \$5
- Eligible residents receive 50 coupons per month

Scheduling Service

- Riders contact the following participating taxi companies themselves to schedule service: 303 Taxi, American Taxi Dispatch, Inc., and North Suburban Yellow Cab

Des Plaines - Neighbors Helping Neighbors

Service Description

- Curb to Curb
- Volunteer Based
- Medical appointments or personal shopping
- Service within Des Plaines, Mount Prospect and Park Ridge
- Monday-Friday, 9:00-4:00

Eligibility

- Residents of Des Plaines

Contact Information

- (888) 646-8898

Scheduling Service

- Call to request ride with as much advance notice as possible.

Cost

- Free

Des Plaines Subsidized Taxi Program

Service Description

- Curb to Curb
- Travel within Des Plaines only except trips to Advocate Lutheran General Hospital in Park Ridge are covered
- Horizon Taxi and Rosemont Elite Taxi have a limited number of wheelchair accessible vehicles and provide this service to a limited area
- ID card required but no coupons are issued

Eligibility

- City of Des Plaines residents age 65 or older or under 65 and disabled

Contact Information

- <http://www.desplaines.org/index.aspx?NID=477>

- Health and Human Services Division, 1420 Miner Street, Room 502, Des Plaines, IL 60016
- (847) 391-5480
- HHS@desplaines.org
- Monday-Friday, 8:30-5:00

Registration Requirements

- Apply in person or have a representative apply for you at the address above

Cost

- The City will pay half of the one-way fare up to a \$5.00 fare (\$2.50 discount)

Scheduling Service

- Riders call any of the following participating taxi companies themselves to schedule service: 303 Taxi, American Taxi Dispatch, Inc., Community Cab, Horizon Taxi, and Rosemont Elite Taxi.

Escorted Transportation Service Northwest

Service Description

- Curb to Curb
- Volunteer-based
- Medical and dental-related trips only
- Not wheelchair accessible
- A pharmacy stop can be included
- Travel within service area defined under Eligibility
- Monday-Saturday, 8:00-8:00

Eligibility

- Residents living in the following communities and geographic boundaries age 60 or older: Arlington Heights, Barrington, Mount Prospect, Palatine, Schaumburg, Wheeling, and portions of Buffalo Grove, Des Plaines, and Elk Grove
 - North to Lake Cook Road
 - South to Biesterfield Road (or Alexian Brothers Hospital)
 - East to Greenwood Road (or Advocate Lutheran General Hospital)
 - West to Barrington Road (or St. Alexis Hospital)

Contact Information

- <http://www.etsnw.org/>
- 1801 West Central Road, Arlington Heights, IL, 60005
- (847) 222-9227
- ets8@msn.com

- Office hours Monday-Friday 8:30-2:30
- Flyer with detailed information: http://www.etsnw.org/images/client_info_bifold_2010.pdf

Registration Requirements

- Application can be found on the website using the link above or you may call or visit the office

Cost

- \$12 suggested contribution per round trip
- Invoices are mailed to clients after they use the service

Scheduling Service

- Minimum one week advance notice
- Call office at the number above during working hours

Evanston - Levy Senior Center Bus

Service Description

- Curb to Center
- Wheelchair accessible
- M-F, service between rider's home and Levy Senior Center
- Shopping Days, Wednesday & Thursday, the bus picks riders up at their home and follows a fixed route. The Wednesday shopping day travels to FOOD4Less on Main Street, which also is convenient to Marshall's and Sam's Club. The Thursday shopping day travels to Jewel on Howard Street, which is convenient to Best Buy, Target and Office Max.
- Contact Levy Center for pick-up and drop off times

Eligibility

- Monday, Tuesday and Friday – Levy Center Members Only
- Wednesday & Thursday (*Shopping Days*) – Levy Center Members and residents of the long-term care facilities along the bus route

Contact Information

- <http://cityofevanston.org/parks-recreation/levy-senior-center>
- 847-448-8250 to schedule your pick-up or for more information about the service, bus routes and Shopping Days

Scheduling Service

- Call by 847-448-8250 by 8:45 to request morning pick-up at your home and to schedule your return home from the Center at either 12:15 or 3:00 p.m.

Registration Requirements

- None

Cost

- Free

Evanston Subsidized Taxi Program

Service Description

- Curb to Curb
- Travel within the City of Evanston
- Coupon program
- Not wheelchair accessible

Eligibility

- Evanston Benefit Card holders who are age 65 or older
- Residents of the City of Evanston who have a qualifying disability (mobility limitations, vision loss, memory or cognitive loss) with a gross income of \$30,000 or less for an individual or \$50,000 or less for two individuals
- Residents of the City of Evanston who are age 80 or older

Contact Information

- <http://www.cityofevanston.org/senior-services/benefit-card-program/> for description of the Benefit Card program and its requirements
- Levy Center 847-448-8250 for more information about the Benefit Card and the Subsidized Taxi program

Registration Requirements

- For the Benefit Card
 - Apply at the Levy Senior Center from 9:00 a.m. to 4:00 p.m. Monday-Friday.
 - Bring proof of age, income and Evanston residency. (i.e. drivers license, state ID, last year income tax return, social security award letter)
- To purchase coupons for the Subsidized Taxi Program
 - In person at the Levy Center, Evanston City Collector or Fleetwood-Jourdain Center.
 - By mail, send check with your benefit card number to Evanston City Collector at 2100 Ridge Avenue, Evanston 60201
 - By phone, call the Levy Center, 847-448-8250, with your benefit card, credit or debit card numbers

Cost

- Coupons are used to pay for one-way trips
- One-way trip coupons cost \$3 each
- \$1 is paid to driver for each additional passenger
- 25 coupons per week may be purchased
- Coupons expire in 90 days though you can call or visit the Levy Center to replace expired coupons

Scheduling Service

- Riders contact any of the following participating taxi companies themselves to schedule service: 303 Taxi, American Tax, Best Taxi, Norshore Cab and Purple Cab.

For Friends Indeed Serve & Help (FISH) see: Maine Township – Friends Indeed Serve & Help

Glenview - Helping Hands of Glenview

Service Description

- Curb to Curb
- Volunteer-based
- Not wheelchair accessible
- One destination per trip
- Trip limited to two hours
- Destination must be within a 7-mile radius of Glenview
- Monday-Friday, 9:00-5:00

Eligibility

- Residents of the Village of Glenview who are age 65 or older or are disabled

Contact Information

- <http://www.helpinghandsglenview.org/>
- Helping Hands of Glenview, C/O Senior Center, 2400 Chestnut Avenue, Glenview, IL 60025
- Reservation line (847) 729-8181

Registration Requirements

- Complete and submit a release form
- Call the phone number above to request one be mailed to you or print one from the website using the following link:
http://www.helpinghandsglenview.org/pdf/hhog_client_release_form.pdf

Cost

- None but an annual donation to Helping Hands of Glenview is greatly appreciated

Scheduling Service

- Detailed instructions can be found on the website
- Call 847-729-8181 at least seven days in advance to request a ride

For Going Places Transportation Program see: West Deerfield Township – Going Places Transportation Program

For Helping Hands of Glenview see: Glenview – Helping Hands of Glenview

Highland Park - Senior Connector Free Bus

Service Description

- Fixed route and schedule
- Use the following link to find route and schedule details:
https://www.cityhpil.com/documents/18/SeniorConnector_030111%20SrBus%20Scheduled%20eff%20Mar1%20FY2011.PDF
- Wheelchair accessible
- Bus runs Monday-Friday from 9:00-2:00

Eligibility

- City of Highland Park residents who are age 50 or older

Contact Information

- <https://www.cityhpil.com/index.aspx?NID=275>
- Senior Center, 54 Laurel Ave, Highland Park, IL 60035
- (847) 432-4110

Registration Requirements

- None

Cost

- None

Scheduling Service

- Bus runs on a fixed route and schedule
- Bus schedule and route can be found using the website link above

Lincolnwood Taxi Discount Coupons

Service Description

- Curb to Curb
- Coupon program
- Not wheelchair accessible
- Travel within Lincolnwood

Eligibility

- Village of Lincolnwood residents age 55 or older or members of the Lincolnwood Social Club.

Contact Information

- Parks and Recreation Department, Village Hall, 6900 N. Lincoln Avenue, Lincolnwood, IL 60712
- (847) 677-9740

Registration Requirements

- Register in person in the Parks and Recreation Department at the address listed above
- After registration is approved, coupons are mailed to residents bi-monthly

Cost

- \$25 annual registration fee
- Eligible residents elect to receive monthly either ten \$3.00 coupons (\$30 total) or two \$5 coupons and seven \$3 coupons (\$31 total).
- One coupon may be used per one-way trip
- Coupons must be used during the month issued
- \$3 coupons may be used any time to reduce the one-way fare by \$3
- \$5 coupons may be used for medical-related trips only to reduce the one-way fare by \$5

Scheduling Service

- Riders contact the following participating taxi companies themselves to schedule service: 303 Taxi and American Taxi Dispatch, Inc.

Maine Township - Friends Indeed Serve & Help (FISH)

Service Description

- Curb to Curb
- Volunteer-based

- Not wheelchair accessible
- Medical-related appointments in and near Maine Township
- Hours are somewhat flexible but generally service is provided Monday-Friday, 9:00-5:00

Eligibility

- Residents of Maine Township in need of assistance
- Township includes portions of Des Plaines, Park Ridge, Niles, Glenview, Morton Grove and Rosemont
 - West to Mt Prospect Avenue
 - North to Central Road
 - East to Harlem Avenue
 - South to Devon Avenue
- Township Map: <http://www.mainetownship.com/about/townshipmap.shtml>

Contact Information

- <http://www.mainetownship.com/services/mainestay/fish.shtml>
- MaineStay Youth and Family Services, 1700 Ballard Road, Park Ridge, IL 60068
- (847) 297-2510 x 283

Registration Requirements

- None

Cost

- None but donations are appreciated

Scheduling Service

- One week advance notice recommended
- Call 847-297-2510 x283 Monday-Friday, 9:00-4:30

Maine Township Subsidized Taxicab Program - MaineLines

Service Description

- Curb to Curb
- Coupon program
- Trip must start or end in Maine Township
- Not wheelchair accessible

Eligibility

- Residents of Maine Township who are certified as disabled and unable to drive by a physician and who meet income eligibility requirements

- Call Township at the number below for more information about eligibility
- Township includes portions of Des Plaines, Park Ridge, Niles, Glenview, Morton Grove and Rosemont
 - West to Mt Prospect Avenue
 - North to Central Road
 - East to Harlem Avenue
 - South to Devon Avenue
- Township Map: <http://www.mainetownship.com/about/townshipmap.shtml>

Contact Information

- <http://www.mainetownship.com/services/ga/transportation.shtml>
- 1700 Ballard Road, Park Ridge, IL 60068
- (847) 297-2510 x 236

Registration Requirements

- Call the phone number above to receive an application in the mail
- An appointment is required to review your application and documents in person.

Cost

- Coupons cost \$1, and reduce the one-way fare by \$5.
- 30 coupons may be purchased in a 3-month period.

Scheduling Service

- Riders contact the following taxi companies participating in the program themselves to schedule service: 303 Taxi, American Taxi Dispatch, Inc., Niles Flash, Park Ridge Cab, Community Cab, and Pink Taxi.

Moraine Township Door-to-Door Van Service

Service Description

- Door to Door though drivers can provide only minimal assistance getting into and out of the vehicle and are not responsible for assistive devices
- One van is wheelchair accessible
- Caregivers ride for free
- Medical appointments are given priority
- Trips must be within 15 miles of Moraine Township
- Monday-Friday, 8:30-4:00

Eligibility

- Residents of Moraine Township though priority is given to seniors, disabled and low income residents.

- Township includes all of the City of Highwood, most of the City of Highland Park, one precinct in the City of Lake Forest and one precinct in the Village of Deerfield
- Township map: <http://www.morainetownship.org/MorTwpColorDetail.pdf>

Contact Information

- <http://www.morainetownship.org/super/transportation.html>
- 777 Central Avenue, Highland Park, IL 60035
- (847) 432-3000 is a dedicated phone number for van service

Registration Requirements

- None
- For reduced fees based on income, financial information must be provided
- Call the Township at the number above for more information

Cost

- \$4 fare each way or \$8 round-trip
- Rider pays driver by cash or check at time of service

Scheduling Service

- Call the number above two to three days in advance to schedule a ride

Moraine Township Taxi Coupon Program

Service Description

- Curb to Curb
- Coupon Program
- Travel may be anywhere except Chicago and its airports
- Not wheelchair accessible

Eligibility

- Residents of Moraine Township who are age 65 or older or under 65 and disabled
- Township includes all of the City of Highwood, most of the City of Highland Park, one precinct in the City of Lake Forest and one precinct in the Village of Deerfield
- Township map: <http://www.morainetownship.org/MorTwpColorDetail.pdf>

Contact Information

- <http://www.morainetownship.org/super/transportation.html>
- 777 Central Avenue, Highland Park, IL 60035
- (847) 432-3240

Registration Requirements

- Must apply in person at the Moraine Township office at the address above
- Call phone number for more information

Cost

- Eligible residents are allotted 20 coupons every two months
- Coupon reduces one-way fair by \$3
- One coupon may be used per ride

Scheduling Service

- Riders contact taxi companies participating in the program themselves to schedule service
- These companies and their phone numbers are listed on the coupon books

Morton Grove Senior Cab Discount Coupons

Service Description

- Curb to Curb
- Coupon program
- Not wheelchair accessible

Eligibility

- Village of Morton Grove residents age 65 or older

Contact Information

- Family and Senior Services, American Legion Memorial Civic Center), at 6140 W Dempster Street, Morton Grove, IL 60053
- (847) 663-3071
- Monday, Wednesday-Friday, 12:00-5:00

Registration Requirements

- Must register in person at the Family and Senior Services office
- Call the number above for more information and to make an appointment

Cost

- Coupon reduces the one way fare by \$2.25
- Eligible residents receive 20 coupons per month

Scheduling Service

- Riders contact American Taxi Dispatch, Inc., themselves to schedule service.

For Neighbors Helping Neighbors see: Des Plaines – Neighbors Helping Neighbors

New Trier Township Dial-A-Ride

Service Description

- Curb to Curb
- Taxi coupon program
- Travel must start or end in New Trier Township
- Not wheelchair accessible

Eligibility

- Township residents age 65 or older or age 18-64 with a disability
- Township includes Glencoe, Kenilworth, Wilmette, Winnetka and portions of Glenview and Northfield
 - North to Lake Cook Road
 - West to Forestway/Northfield/Harms Roads,
 - South to Central/Isabella
- Township Map:
<http://www.newtriertownship.com/assets/1/Documents/New%20Trier%20Township%20Map%202010.pdf>

Contact Information

- http://www.newtriertownship.com/services/dial_a_ride.aspx
- 739 Elm Street, Winnetka, IL 60093
- Monday-Friday, 9:00-5:00
- (847) 446-8202

Registration Requirements

- Application may be mailed to you, downloaded from the website or completed in person at the Township office when required documents are presented
- Seniors must present proof of age and residency (driver's license, state ID, passport, or other official government-issued identification bearing the rider's birth date, address, and photo)
- Individuals with a disability may present either their Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) award letter

Cost

- Eligible residents receive 20 coupons per month
- Each coupon reduces one-way fare by \$6
- One coupon per ride
- When sharing a cab, all riders must be picked up at the same address and travel to the same destination.
- 50 cents will be added to the fare for each additional rider and only a total of \$6 will be deducted from the fare

Scheduling Service

- Riders contact the following participating taxi companies themselves to arrange service: 303 Taxi and American Taxi Dispatch, Inc.

New Trier Township Mobility Access

Service Description

- Door to Door (trained drivers can assist passengers in boarding and alighting vehicles specially designed to accommodate the mobility impaired)
- Wheelchair accessible
- Service provided by CJE Seniorlife
- Monday-Friday, 8:00-5:00
- Service may be available before 8 and after 5 or on weekends for an additional fee at the discretion of CJE, call CJE for details

Eligibility

- Township residents age 65 or older or residents with a disability
- Township includes Glencoe, Kenilworth, Wilmette, Winnetka and portions of Glenview and Northfield
 - North to Lake Cook Road
 - West to Forestway/Northfield/Harms Roads,
 - South to Central/Isabella
- Township Map:
<http://www.newtriertownship.com/assets/1/Documents/New%20Trier%20Township%20Map%202010.pdf>

Contact Information

- http://www.newtriertownship.com/services/mobility_access.aspx
- 739 Elm Street, Winnetka, IL 60093
- Monday-Friday, 9:00-5:00
- Community Services Administrator, (847) 446-8203

Registration Requirements

- Applicants are asked to complete an application, which requires proof of residency and a physician's signature certifying eligibility
- All Township residents will receive a 25% discount on rides
- Residents with a household income of less than \$50,000 are eligible for a 75% fare reduction
 - To qualify for 75% reduction, an applicant must submit a recent income tax statement or Social Security Disability Insurance (SSDI) award letter
 - Applications are reviewed by the Social Services Administrator and are strictly confidential
- The form(s) may be downloaded from the website using the link above or by calling the Township office and requesting that the form(s) be mailed to you

Cost

- Visit the website or call the Township office for a copy of the fee schedule
- Service after hours may be available at the discretion of CJE at a rate of \$49 per hour with a four hour minimum charge

Scheduling Service

- Call Program Coordinator at CJE , 773-508-1300
- Schedule trips 24 hours to two months in advance
- Service is limited so riders are urged to schedule as far in advance as possible

Niles Free Bus

Service Description

- Fixed routes and schedules
- Use the following link for route and schedule details: <http://www.vniles.com/154/Free-Bus>
- Travel within Niles
- Wheelchair accessible

Eligibility Requirements

- None

Contact Information

- <http://www.vniles.com/154/Free-Bus>
- Maintenance Division of Public Services Department of the Village of Niles, 6849 W. Touhy Ave, Niles, IL 60714
- (847) 588-7960
- Monday-Friday, 7:00-3:30

Registration Requirements

- None

Cost

- None

Scheduling Service

- Buses follow fixed routes on fixed schedules
- Routes are Pace 411, 412, and 413
- Stop include all major shopping centers, public facilities, and within a short distance of every residence
- Bus schedules can be obtained at the Village of Niles Administration Building, 1000 Civic Center Drive, Niles, IL 60714, Maintenance Garage at the address above, on any bus or on the website by following the link above

North Shore Senior Center Escorted Transportation Service

Service Description

- Curb to Curb
- Volunteer-based
- Occasional medical and dental appointments only, within the following geographic area:
 - North to Half Day Road / Rt. 22
 - South to Howard Street
 - West to Milwaukee Avenue in Morton Grove, Niles and south Glenview
 - West to I-294 in north Glenview, Northbrook, Deerfield and Bannockburn
- Medical and dental appointments must be scheduled between 9:30-3:30

Eligibility

- Residents of the following communities who are age 60 or older and who are ambulatory: Portions of Bannockburn, Deerfield, Evanston, Glencoe, Glenview, Golf, Highland Park, Highwood, Hubbard Woods, Kenilworth, Morton Grove, Niles, Northbrook, Northfield, Skokie, Wilmette, Winnetka

Contact Information

- <https://www.nssc.org/index.php?pid=34&page=TransportationServices>
- Volunteer Services Coordinator, (847) 784-6063
- 161 Northfield Road, Northfield, IL 60093

Registration Requirements

- Call the phone number above to request a registration form be mailed to you.

Cost

- There is a \$12 round trip fee (\$6 round trip for residents eligible for the New Trier Township Dial-A-Ride program)
- Riders are billed monthly for services
- Riders pay any parking garage fees incurred

Scheduling Service

- Once enrolled, riders will be given the phone number to call to schedule service
- Call seven to ten days in advance

Northbrook Subsidized Taxicab Program

Service Description

- Curb to Curb
- Coupon program
- Not wheelchair accessible
- Travel to or from the Village of Northbrook

Eligibility

- Residents of the Village of Northbrook 55 years or older and disabled residents regardless of age

Contact Information

- <http://www.northbrook.il.us/index.aspx?page=280>
- 1225 Cedar Lane, Northbrook, IL 60062
- (847) 664-4010

Registration Requirements

- Visit the website or call the number above for an application
- Proof of residency is required
- Once registered, riders will receive an ID card

Cost

- The program is free
- Coupons reduce one-way fare by \$5
- Eligible residents receive 15 coupons per month
- Coupons can be used in conjunction with the Northfield Township Subsidized Taxicab Program for total discount of \$10

Scheduling Service

- Riders contact the following participating taxi companies themselves to schedule service: 303 Taxi and American Taxi Dispatch, Inc.

Northfield Township Dial-A-Ride

Service Description

- Curb to Curb
- Coupon program
- Not wheelchair accessible

Eligibility

- Northfield Township residents who are 65 years of age or older or under 65 with permanent disabilities who meet annual income requirements
- Township covers portions of Glenview, Northbrook, Northfield and Prospect Heights
- Township Map: http://twp.northfield.il.us/township_map

Contact Information

- http://twp.northfield.il.us/dial_a_ride.html
- Northfield Township Passport Plaza Building, 3801 W Lake Avenue, Glenview, IL 60026
- (847) 724-8300 ext. 23

Registration Requirements

- Call the number or visit the website above for an application and list of required documents
- Completed application and documents must be submitted in person at the Township office
- Once registered, riders will receive an ID card and sixteen \$5 coupons per month

Cost

- Coupons are free
- Each coupon reduces metered fair by \$5
- Eligible residents receive 16 coupons per month
- Riders can use this program in conjunction with the Village of Northbrook Subsidized Taxicab Program for total discount of \$10 of the metered fair

Scheduling Service

- Riders contact the following participating taxi companies themselves to arrange service: 303 Taxi and American Taxi Dispatch, Inc.

For Senior Connector Free Bus see: Highland Park - Senior Connector Free Bus

Skokie Senior Transit for Area Residents (STAR)

Service Description

- Curb to Curb
- Wheelchair accessible
- No limit on the number of rides
- Monday-Friday, 9:00-4:00
- Travel within Skokie except:
 - Out-of-Skokie Destinations Monday through Friday
 - Evanston: Jewel Store on Howard near McCormick Blvd.
Alden Estates, 2520 Gross Point Road
 - Morton Grove: Medical facilities on Dempster Street (east of 6300)
 - Niles: Jewel Store at Village Crossing Shopping Center
Wal-Mart at Pointe Plaza Shopping Center
 - Out-of-Skokie Destinations on Tuesdays and Thursdays:
 - Chicago: Swedish Covenant Bldg. (6374 Lincoln Avenue, Chicago, IL 60659)
 - Evanston: COS Building, 2500 Ridge Avenue
Dialysis Center, 2753 Central Street
Evanston Athletic Club, 1723 Benson Avenue
Evanston Medical Office Bldg., 1000 Central Street
Evanston Hospital, 2650 Ridge Avenue
Humana, 909 Davis Street
Professional Building, 1713 Central Street
Professional Building, 636 Church Street
Professional Building, 1007 Church Street
Professional Building. 500 Davis Street
Professional Building, 1800 Sherman Avenue
Evanston Hospital, 2650 Ridge Avenue
St. Francis Hospital, 355 Ridge Avenue
St. Francis Professional Building 800 Austin Street
VA, 1942 Dempster Street,
 - Lincolnwood: NorthShore University HS Office, 6801 McCormick Blvd.
Professional Building, 6969 Lincoln Avenue
Professional Building, 7380 Lincoln Avenue
Resurrection Health Center, 7126 Lincoln Avenue

Eligibility

- Village of Skokie residents age 65 or older or under age 65 with ADA Paratransit certification from the Regional Transit Authority

Contact Information

- Website: <http://www.skokie.org/HSTransport.cfm>
- Office of Human Services, 5210 Galitz Street, Skokie, IL 60077 (behind Village Hall)

- Office of Human Services, (847) 933-8208
- STAR Program , (847) 676-7827 (STAR)
- Detailed program information:
http://www.egovlink.com/public_documents300/skokie/published_documents/Human%20Services%20Division/STAR%20Program%20Information%20September%202014.pdf

Registration Requirements

- Register in person with proof of residence, proof of age or ADA Paratransit certification, and payment of membership fee at:
 - The Office of Human Services, 5210 Galitz Street, Skokie, IL 60077,or
 - The Office of the Village Clerk at Village Hall, 5127 Oakton Street, Skokie, IL 60077.
- An application can be printed from the website using the link above

Cost

- Membership fee of \$15.00 per month
- A cost savings is offered on multiple-month memberships
- See the website or call for more information

Scheduling Service

- Call (847) 676-7827 (STAR),
- Monday-Friday, 9:00-4:00
- Call an hour and a half in advance to arrange for a ride
- Medical trips should be requested at least a day in advance, and may be requested up to a week in advance
- Use the link above for more information about the STAR Program and scheduling service

West Deerfield Township - Going Places Transportation Program

Service Description

- Curb to Curb
- Wheelchair accessible
- Medical-related trips are prioritized
- Limited to two round-trips per week
- Service to Highland Park, Glenbrook, Lake Forest and VA (in North Chicago) hospitals
- Other locations within 5 miles of West Deerfield Township
- Monday-Friday, 9:00–3:30

Eligibility

- Residents of West Deerfield Township who are mobility-challenged
- Township includes portions of Deerfield and Highland Park
- Township Map: <http://www.westdeerfieldtownship.org/Documents/WestDeerfield.pdf>

Contact Information

- http://www.westdeerfieldtownship.org/going_places.htm
- Transportation Secretary at the Township office: (847) 945-0614
- 601 Deerfield Road, Deerfield, IL 60015

Registration Requirements

- Call or visit the Township office for information regarding registration and a copy of the registration form
- Physician's signature is required

Cost

- \$5 roundtrip, \$2 for veterans
- No charge for a registered caregiver or companion to ride

Scheduling Service

- Call Transportation Secretary Monday-Friday, 8:30-4:30
- Medical-related trips may be scheduled up to 30 days in advance
- If schedule permits, non-medical trips may be scheduled 3 days in advance

West Deerfield Township Hospital Taxi Service

Service Description

- Curb to Curb
- Coupon program
- Not wheelchair accessible
- Trips to and from Highland Park Hospital only

Eligibility

- Residents of West Deerfield Township who are age 65 or older
- Township includes portions of Deerfield and Highland Park
- Township Map: <http://www.westdeerfieldtownship.org/Documents/WestDeerfield.pdf>

Contact Information

- http://www.westdeerfieldtownship.org/senior_services.htm

- 601 Deerfield Road, Deerfield, IL 60015
- (847) 945-0614

Registration Requirements

- Call or visit the Township office for more information

Cost

- One coupon reduces the one-way fare by \$4.25
- Can be used in conjunction with Village of Deerfield coupons
- Number of coupons available is based on need as determined by the Township office

Scheduling Service

- Riders call the following participating taxi companies themselves to schedule service:
303 Taxi, American Taxi Dispatch, Inc., and Northern Lakeshore Taxi




Regional Transportation Authority Programs



The Regional Transportation Authority (RTA) is comprised of three transit operators: The Chicago Transit Authority (CTA) bus and “L” or elevated/subway train system, Metra commuter trains, and Pace suburban bus service.

Contact Information

- <http://rtachicago.com/>
- Serves Cook, DuPage, Kane, Lake, McHenry and Will counties of Illinois
- System maps: <http://rtachicago.com/#maps>
- RTA Customer Service, (312) 913-3110, Monday-Friday, 8:30-5:00

			
Service	Buses, most in the City, Elevated/Subway Trains City, Evanston & Skokie	Commuter Trains linking Suburbs to Downtown	Suburban Buses
Accessibility	All Buses and Trains Most Stations	All Trains Most Stations	All Buses
RTA Ride Free Permit	Accepted for Fixed Route Service	Accepted for Fixed Route Service	Accepted for Fixed Route Service
RTA Reduced Fare Permit	Accepted for Fixed Route Service	Accepted for Fixed Route Service	Accepted for Fixed Route Service
Website	http://www.transitchicago.com/	http://metrarail.com	http://www.pacebus.com/
Phone	(888) 968-7282	(312) 322-6777	(847) 364-7223
Hearing Impaired/TTY	(888) 282-8891	(312) 322-6774	(708) 339-4062

Fixed Route vs. ADA Paratransit

Fixed route service is the regularly scheduled buses and trains operated by CTA and Pace in the northeast Illinois region. ADA Paratransit service is shared-ride, origin-to-destination transportation provided as a complement to CTA and Pace fixed route service for individuals whose disabilities prevent fixed route use. Pace operates ADA Paratransit service for the entire RTA region.

There are many advantages to traveling by fixed route service. Seniors or people with disabilities who use fixed route service can qualify for RTA Reduced Fare , People with

Disabilities Ride Free and Benefit Access Program (BAP) programs. ADA Paratransit fares are at least the cost of a full fare on a fixed route bus or train. Unlike ADA Paratransit service, travel on fixed route service does not have to be scheduled in advance. ADA Paratransit users must make a reservation the day before a trip. Fixed route customers can travel whenever they wish during transit service hours of operation with no advance notice.

ADA Paratransit services operate the same days and hours as the fixed route services available in the area. It is important to note that ADA Paratransit services are comparable to fixed route and only operate within three-quarters of a mile of CTA or Pace fixed route bus routes or CTA "L" train stations. If an area does not have fixed route service, there will be no ADA Paratransit service in that area.

Ride Free Program for Low Income Seniors and Disabled Persons

Service Description

- Fixed Route
- Program Flyer: http://www.rtachicago.com/images/stories/Ride_Free_Brochure_2013.pdf

Eligibility

- Low-income residents enrolled in the Illinois Department on Aging Benefit Access Program as a person with a disability or as a senior age 65 or older
- Household income up to \$27,610 for an individual, \$36,635 for two people or \$45,657 for three or more people
- If you don't meet income requirements see Reduced Fare Program for all seniors and disabled persons
- For information about the Benefit Access Program:
 - Visit <http://www.illinois.gov/aging/BenefitsAccess/Pages/default.aspx>
 - Call (800) 252-8966,
 - Hearing impaired/TTY (888)206-1327

Registration

- You may download an application from the RTA website using the following link: <http://www.rtachicago.com/fare-programs/circuit-ride-free.html>
- You may call the RTA Travel Information Center at 836-7000 (use your local area code) to either request an application be mailed to you or to find the nearest registration center

Reduced Fare Program for All Seniors and Disabled Persons

Service Description

- Fixed Route
- Program Flyer: http://rtachicago.com/images/stories/RTA_Reduced_fare_Final.pdf

Eligibility

- Adults within three weeks of their 65th birthday or older
- Medicare recipients receiving Social Security benefits
- People with disabilities receiving either Social Security benefits or with a physician's statement verifying disability or
- Veterans receiving service-connected disability benefits

Registration Requirements

- You may download an application from the website using the following link:
<http://www.rtachicago.com/fare-programs/reduced-fare-program.html>
- You may call the RTA Travel Information Center at 847-836-7000 to either request an application be mailed to you or to find the nearest registration center Cost

RTA's ADA Paratransit Services

Service Description

- Shared ride, advanced reservation, origin to destination service
- Only available to riders who are unable to use accessible CTA, Metra and Pace fixed route services because of a disability
- All services provided by Pace
- Origin and destination locations must be within three-quarters of a mile of a CTA or Pace train or bus station
- Service only during hours and days when CTA or PACE fixed route services in that area operate
- Subscription service available for repetitive trips
- Service within Chicago and within suburbs varies and traveling between Chicago and the suburbs has specific requirements
- Contact Pace Paratransit Operations or visit website for additional information
 - <http://www.pacebus.com/sub/paratransit/default.asp>
 - (800) 606-1282

Metra P-8 Accessible Service

- This service is designed to accommodate those using Metra who live or are going somewhere within ½ mile of a non-accessible station.
- If a disabled rider's home or destination is within a ½ mile of a non-accessible Metra station, Metra will provide transportation from the riders home or destination to the next accessible train station on the same train line
- If an accessible RTA bus or train operates within ½ of the non-accessible station the trip is not eligible for P-8 service and riders will be asked to use the available CTA or Pace service
- There are no registration requirements and the service is free
- Service provided through SCR Transportation, call (800) 868-5401 between 3 and 24 hours in advance to arrange service

Additional Resources

Medicaid Transportation

Non-Emergency transportation services must be pre-approved in order to receive Medicaid reimbursement. First Transit is the administrator for the Illinois Department of Healthcare and Family Services' Non-Emergency Transportation Services Prior Approval Program (NETSPAP).

If you have a transportation service you want to use, call them prior to calling First Transit to schedule service. If you'd like assistance finding a service, call First Transit for assistance at (877) 725-0569.

Visit the NETSPAP website for more information: <http://netspap.com/>.

The following is a link to instructions on the pre-approval process:

http://www2.illinois.gov/hfs/SiteCollectionDocuments/First_Transit_Trip_Request_%20Instructions.pdf .

Taxi Companies with Wheelchair Accessible Vehicles (WAV)

To hire a taxi with a WAV for transportation between the suburbs and city or within the city, contact Open Taxis, <http://www.opentaxis.com/>:

- (855) WAV-1010
- (773)657-3001
- Dispatch1@opendoorsnfp.org

For transportation in the suburbs call: All-Ways Medical Carriers, <http://all-ways.us/>:

- In Illinois, (800) 709-0700
- Outside IL, (847) 273-2740
- info@all-ways.us

American Cancer Society's Transportation Assistance

The American Cancer Society's Road to Recover program provides transportation to appointments required to begin or complete cancer treatment or an appointment for complementary therapy during cancer treatment. Transportation can't be provide for follow-up appointments or after treatment has been completed. Patients must be able to walk unassisted to and from the vehicle or have an accompanying caregiver to assist.

Service is free and dependent upon the availability of volunteer drivers so service may be limited. Contact the American Cancer Society - North Shore Regional Area Office at (800) 227-2345 for additional information.

Other Related Services or Resources

Easy Access Chicago transportation and other accessibility information:

<http://easyaccesschicago.org/transportation/>

Lake County transit and paratransit resources:

www.lakecountyil.gov/Transportation/Transit/Pages/default.aspx

Life Center of The Rehabilitation Institute of Chicago's list of wheelchair accessible Medicar and Ambulance services in Chicago and the suburbs:

<http://lifecenter.ric.org/index.php?tray=content&tid=top321&cid=1132>

Pace Taxi Access Program for Paratransit riders in the City of Chicago:

http://www.pacebus.com/pdf/paratransit/TAP_User_Guide.pdf

Pace offers several Dial-a-Ride programs throughout the suburbs. In most cases, Pace has a financial partnership with a city or township to pay for and operate the service. Dial-a-Ride programs have different rules on fares, geographic boundaries and passenger eligibility. For more information: http://www.pacebus.com/sub/paratransit/sd_dial_a_ride.asp